



General Business

- 1 Be in business for a minimum of (5) years, or possess verifiable credit rating and service history
- 2 Provide proof of General Garage Liability Insurance with a minimum of \$1M policy limits including Garage Keepers coverage
- 3 Provide customers with a Limited Lifetime Warranty

Customer Service

- 1 Measure customer satisfaction through a third-party service provider
- 2 Utilize a preferred rental car provider or provide complimentary customer transportation
- 3 Detail vehicle both inside and out before delivery to customer
- 4 Maintain well-lit, clean customer parking
- 5 Maintain professional/clean reception, waiting, and restroom areas

Technical Training & Equipment

- 1 Maintain I-CAR Gold Class which includes a representative that meets requirements in the following areas: **Estimator, Non-Structural, Steel Structural, Refinishing.**
 - Additional requirements: Steel GMA Welding and Steel Sectioning**
- 2 Subscribe to Mitchell Cloud Estimating (which includes GM Service Information) and provide documented proof of compliance
- 3 Utilize an electronic three-dimensional vehicle measuring system and provide pre-& post repair documentation
- 4 Utilize an R134a and R1234YF refrigerant recovery/recycling system or show proof of a qualified sublet provider
- 5 Ability to perform and verify four-wheel alignment either in-house or through a sublet provider
- 6 Have the capability to perform mechanical operations including R&I/R&R steering, suspension, braking, HVAC, electrical, engine, and drive train assemblies
- 7 The ability to perform pre/post repair vehicle diagnostic /scan/calibrations an ability to provide documentations of such.
- 8 Utilize a General Motors approved refinishing system as outlined in the GMW 15406 Globally Approved Refinish Materials and provide proof of product training.
- 9 Utilize an endorsed spray booth and drying equipment as specified by the approved refinishing system being use.
- 10 Compliance with local regulations for storage, mixing and application of approved General Motors Refinishing system.
- 11 Have a two-post lift with the lifting capacity of at least 7,000 lbs.
- 12 Perform test welds/destructive tests of welds prior to engaging repairs on vehicle as prescribed in I-CAR training.
- 13 Utilize a Mil thickness gauge for plastic substrates as outlined in General Motors Tool & Equipment list



- 14 Rivet gun for setting structural blind rivets as outlined in General Motors Tool & Equipment List
- 15 Utilize a squeeze type Resistance Spot Welder as outlined in General Motors Tool & Equipment list
- 16 Utilize a (208V-240V) MIG/MAG welder with 180 Amp output capability for Steel GMAW as outlined in General Motors Tool & Equipment List.
- 17 Utilize a dent removal/pulling system with stud welders/pins and pulling attachments.
- 18 Utilize a (208V-240V) MIG welder with 180 Amp output capability for silicon-bronze MIG brazing as outlined in General Motors Tool & Equipment List. Pulse synergic recommended

Aluminum Cosmetic Repair

- 1 In addition to the General Technical Repair Capabilities technicians must have completed and hold certifications in the following
 - I-CAR - Aluminum Panel Repair
 - I-CAR - Aluminum CMA (MIG) welding certification
- 2 Provide a separate designated aluminum work area as outlined in General Motors Tool & Equipment list
- 3 Have a designated set of hand/specialized tools for aluminum to prevent cross-contamination.
- 4 Utilize a (208-240v) Pulse Synergic MIG welder with 200 Amp output capability for aluminum MIG GMAW as outlined in General Motors Tool & Equipment List
- 5 Utilize an immersion type, wet mix dust extraction system or pneumatic system dedicated to aluminum as outlined in the General Motors Too & Equipment list.
- 6 Utilize a dent extraction system specifically designed for aluminum as outlined in General Motors Tool & Equipment list

Corvette C8 Structural Repairs (Optional)

- To perform structural repairs on the Corvette C8 the facility is required to have a fixture bench as outlined in the General Motors Tool & Equipment List. A fixture bench is not required to participate in the General Motors Collision Repair Network.

Core Requirement Resources

I-CAR	www.i-car.com/s/
General Motors Tool & Equipment List	www.genuinegmparts.com/for-professionals/general-motors-collision-repair-network
Mitchell Cloud Estimating	repaircenter.mymitchell.com/connect/enrollment/#/signup?enrCoCd=GI

*For a complete list of requirements and specifications refer to General Motors Tool & Equipment List
 **I-CAR Class required in addition to Gold Class achievement - Steel Sectioning required for non-structural and structural roles